

ADMINISTRATIVE OFFICERS ASSOCIATION

2010 AOA Conference

Friday, February 19, 2010
Lansing Community College, West Campus

- 7:30 a.m. – 8:15 a.m.** Sign-in/Continental Breakfast
- 8:15 a.m. – 8:30 a.m.** Opening Remarks
David Quigley, President, Administrative Officers Association
- 8:30 a.m. – 10 a.m.** *"The Beacon of Change"*
Heather A. Colella, Research Director, Gartner Group, Office of the CIO
- 10:00 a.m. – 10:15 a.m.** Break
- 10:15 a.m. – 11:45 a.m.** *"More than Survival"*
John Otterbacher, Author "Sailing Graces"
- 11:45 – 1p.m.** Lunch
- 1:00 p.m. – 2:30 p.m.** *"Putting Your Head on the Pillow at Night"*
LeAnita Ragland-Brooks
Vice President, Sales, Fifth Third Bank Processing Solutions, LLC
- 2:30 p.m. – 2:45 p.m.** Break
- 2:45 p.m. – 4:15 p.m.** *"How to Thrive and Survive the Great Michigan Recession"*
Jim Epolito, President, Delta Dental of Michigan
- 4:15 p.m.** Closing Remarks
Minesh Mody
Incoming President, Administrative Officers Association

Agenda

Questions:

David Quigley: 517.241.4195
Cecilia Dungey: 517.241.4700





Friday, February 19, 2010
8:15 a.m.– 4:30 p.m.
Registration begins at 7:30 a.m.
Lansing Community College
West Campus
5708 Cornerstone Drive, Lansing

turbulent times

KEEPING YOUR FAITH IN TURBULENT TIMES

"The Beacon of Change" **Heather A. Colella**

A beacon serves as a warning signal, a light which guides its ships to safety from turbulent waters. Resistance is a consistent response to ever present change. As leaders we serve as a beacon to help our teams overcome their personal fear and dissatisfaction and take their first steps toward the promised land. In this session we will explore the following topics:

- What is our vision of the promised land?
- As a leader what is our readiness to change?
- What are the consequences of not changing?
- How well do we understand what needs to be overcome?
- What are the opportunities that lie ahead?

"More than Survival" **John Otterbacker**

After eight unsuccessful surgical interventions on his heart, they sent John home to die. He and Barbara went sailing instead. Six years and 30,000 miles at sea taught him "a few things about life and adversity they didn't cover in graduate school."

"Putting Your Head on the Pillow At Night" **LeAnita Ragland-Brooks**

Leading with integrity to motivate others to achieve results in uncertain times.

"How to Thrive and Survive in the Great Michigan Recession" **Jim Epolito**

A transformational approach to changing your attitude toward your workplace, your colleagues, your Governor and your State, all while being 100% honest with yourself.

AOA 2010 CONFERENCE REGISTRATION

Name: _____

Title: _____

Department/Division: _____

Address: _____

City _____ MI Zip: _____

Daytime Phone: _____ Fax: _____

E-mail: _____

Check here for vegetarian meal Amount Enclosed: _____

Please send completed registration form and payment* to:

Administrative Officers Association
Attention: Joseph D. Frick, Treasurer
Department of Natural Resources
530 West Allegan Street
Lansing, MI 48933

Early Registration Fee: \$70
Deadline, February 10, 2010

Registration Fee: \$100
Deadline, February 19, 2010

**State of Michigan Agencies: Please process a direct voucher payment in MAIN to AOA using Vendor Id No. 238-3434773 and mail code 000. A PDT type of DA or DD should be entered on the direct voucher header so that payment clears via EFT. To ensure proper credit, list names of all attendees in the note pad. CPEs available to eligible candidates.*

